

# CCVA Annual Highlights: July 2009 - September 2010

## The Book!

- ✓ Published Volunteer Administration: Professional Practice
- ✓ 20 authors from Canada and USA
- ✓ Sold 160 copies within first 3 months
- ✓ Adopted immediately for use in 3 university courses

## Annual Workplan Targets

- ✓ Added Volunteer Canada as a CVA Supporter
- ✓ Increased visibility with US national hospice organization
- ✓ Increased dialogue with Canadian colleagues
- ✓ Conducted 4 national/international webinars related to the CVA
- ✓ Contracted with new psychometrician
- ✓ Transitioned to criterion-referenced CVA Exam standard
- ✓ Implemented new CVA Portfolio requirements/process
- ✓ Convened task force for strengthening the CVA connection with higher education, & produced initial recommendations
- ✓ Posted Spanish & French translations of CCVA Ethical Principles on CCVA and IAVE websites
- ✓ Presented CVA information at 25+ conferences/meetings
- ✓ Transitioned to new fiscal year: Oct. 1 – Sept. 30
- ✓ Recruited 2 new board members, including 1 CVA
- ✓ Purchased large display signage

## CVA Statistics

- ✓ 170 new candidates in the 2010 cycle
- ✓ 2010 candidates located in 6 countries
- ✓ 70% passed 2010 Exam
- ✓ 35% renewal rate in 2009
- ✓ 70 CVAs due to renew in 2010
- ✓ 994 total CVAs awarded (as of Sept. 30, 2010)

## CAVS Activity

- ✓ Signed agreement with Association for Healthcare Volunteer Resource Professionals to manage the CAVS credentialing program
- ✓ Transitioned the CAVS Exam to ExamSoft
- ✓ Revised CAVS Candidate Handbook, Application & FAQs
- ✓ Added new CAVS information/visibility to CCVA website
- ✓ Developed new materials for CAVS candidates & proctors
- ✓ Processed 24 candidate applications
- ✓ Offered paper & pencil test at AHVRP Annual Conference in St. Louis to 17 candidates
- ✓ Awarded 10 CAVS certificants